

GOVERNMENT ASSISTANCE

PRESS RELEASE 31ST MARCH 2022

GOVERNMENT ASSISTANCE PACKAGES DUE TO ONGOING COVID-19 LOCKDOWN AND RESTRICTIONS



1) BUSINESS RELIEF ASSISTANCE \$6.0M

⇒ BUSINESS OSH \$2.7M
⇒ FORMAL BUSINESS RELEIF \$2.8M
⇒ INFORMAL SECTOR \$0.5M



2) SOCIAL SECTOR \$4.2M

⇒ VULNERABLE GROUPS \$1.3M
 ⇒ EDUCATION \$2.5M
 ⇒ CONSTITUENCY \$0.4M



3) GOVERNMENT SUBSIDY

⇒ ELECTRICITY PRICE SUBSIDY \$1.7M

⇒ TAX RELIEF

4) GOVERNMENT DEVELOPMENT LOAN (GDL) \$11.25M

⇒ Tourism, Agriculture and Fisheries, Handicraft, Women Groups, Retail and Manufacturers, Special Facilities

Please contact the Ministry of Finance for any grievances.



| Focal Officers | Email Addresses | Phone contact |
|-----------------------|-------------------------|---------------|
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Download Grievances Form online:

Ministry of Finance Website: https://www.finance.gov.to



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1) BUSINESS EMPLOYMENT RELIEF ASSISTANCE

1.1) EMPLOYEES



Targeted Groups: Employees (registered Businesses members of the

National Retirement Fund Board)

Grant Assistance: \$100 per week (eligible up to 4 weeks)

Total Grant Allocation: \$2.8 million

Implementing Agencies : Ministry of Finance and National Retirement Benefits Funds (NRBF)



Applicant: Businesses on behalf of Employees

Download Application Form Online: https://www.finance.gov.to

- 1) Submit form in softcopy to this email address: mhalaifonua@gmail.com; or
- 2) Submit hard copy to National Retirement Benefits Fund Office, Hala Vaha'akolo Road.

1.2) OCCUPATIONAL SAFETY AND HEALTH (OSH) FUNDING SUPPORT



Targeted Groups: Registered Businesses (Formal)

Large Businesses: \$1,000 Small Businesses: \$500

Total Grant Allocation: \$2.7 million

Implementing Agency: Ministry of Trade and Economic Development



Download Application Form Online: https://forms.gle/PgDCHJHvigYKTyX88

1.3) RELIEF MEASURES TO TAXPAYERS



Targeted Groups: Registered Businesses (Formal)

Grant Assistance: Tax Relief

Time frame : 30th May 2022
Funding Source : Government

Implementing Agency: Ministry of Revenue and Customs

Targeted Groups: Tax Payers (individuals and businesses)

- 1) Extension of Due Dates for lodgment of returns and payment of consumption tax to 30th May, 2022 with no administrative penalties imposed despite the deferred lodgment or payment;
- 2) Extension of Due Dates for lodgment of returns and payment of income tax due (i.e. Corporate Tax, PAYE, Small Business Tax, Resident Withholding Tax, Non-resident Withholding Tax and Other Income Taxes) to 30th May, 2022 with no administrative penalties imposed despite the deferred lodgment or payment;



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3) Provision of Flexible terms of payments and restricting of approved payment terms of taxpayers

4) Immediate actions to expedite the processing of refunds payable to taxpayers.

Implementing Agency: Ministry of Revenue and Customs

Contact: Kelemete Vahe, CEO MORC Email Address: kelemetev@gmail.com Phone: 7777643

1.3) INFORMAL BUSINESSES



Targeted groups : Employers and Employees (not registered)
 Grant Assistance : 0.5 million (Supported through Projects)
 Funding Source : Government/Development Partners

Implementing Agencies:

Ministry of Trade and Economic Development, Ministry of Tourism, Ministry of Fisheries, Ministry of Agriculture, Food and Forestry.

2) VULNERABLE GROUPS



Targeted Groups: Elderlies and Disabilities (special needs)

Grant Assistance: \$200 (ONE OFF)

Time frame : Two (2) payments (100@) in early-April and early- June

2022

Total Grant Amount: TOP\$2.2million

Implementing Agency: Ministry of Finance

Contact: Lesieli Tufui Faletau Email Address: Ifaletau@finance.gov.to Phone: 757631

2.1) EDUCATION SCHOOL FEES

Targeted Groups: Non Government and Government Secondary Schools

and Non-Government Primary Schools

Grant Assistance: TOP\$1.5million

Time frame : Term 1, 2022

Funding Source : Government

mplementing Agency : Ministry of Education and Training

Contact: Dr. Tangikina Steen Email Address: metceotonga@outlook.com Phone: 7400919

2.2) EDUCATION HAMA e-LEARNING PLATFORM (HeLP)



Targeted Groups: Non Government and Government Secondary Schools

Form 6 and 7

Grant Assistance : TOP\$1m towards Laptops

Implementing Agency: Ministry of Education and Training

Contact: Dr. Tangikina Steen Email Address: metceotonga@outlook.com Phone: 7400919



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2.3) CONSTITUENCY ASSISTANCE



Targeted Groups : Communities

Total Grant Amount : TOP\$0.4million

Implementing Agencies: Ministry of Internal Affairs, Ministry of Finance

| Constitu- ency | No. of constitu- ency | Populations by Island Division | % | Grant per constituency | Grant in Jan 2022 | Grant per constituency | Grant in March 2022 |
|-------------------|-----------------------------|--------------------------------------|-------|---------------------------|----------------------|---------------------------|------------------------|
| Tongatapu | 10 | 74,454 | 75.0 | 10,000 | 100,000 | 30,000 | 300,000 |
| Vava'u | 3 | 14,283 | 15.0 | 10,000 | 30,000 | 20,000 | 60,000 |
| Ha'apai | 2 | 5,419 | 5.0 | | | 10,000 | 20,000 |
| 'Eua | 1 | 4,903 | 2.5 | | | 10,000 | 10,000 |
| Niuas | 1 | 1,150 | 2.5 | | | 10,000 | 10,000 |
| Total | 17 | 100,209 | 100.0 | | 130,000 | | 400,000 |

3) ELECTRICITY PRICE SUBSIDY



Targeted Groups : ELECTRICITY TARIFF

SUBSIDY Assistance:

1) Horizontal subsidy: (6.90 seniti per kWh)

2) **Vertical subsidy**: (11 seniti per kWh)

Up to 150kwh to expand coverage of tariff lifeline to increase affordability

(4,000 households)

Timeframe : 1st April, 2022 to 30th June 2022

Total Grant Allocation: TOP\$1.7million

Implementing Agency: Tonga Power Limited and Ministry of Finance

Contact: Finau Moa, Acting CEO TPL Email Address: fmoa@tongapower.to



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4) GOVERNMENT DEVELOPMEN LOANS (GDL)



Total GDL: \$11.25M

| Tourism with the aim to "Low-Cost Credit for re- starting": | Term: Amount: period) | 1% interest Rate Up to \$50,000 (5 year repayment, 3 months grace |
|---|-----------------------------|---|
| | Allocation: | \$2 million. |
| Agriculture and Fisheries: | Term: | 1% interest Rate |
| | Amount: period) | Up to \$50,000 (5 year repayment, 3 months grace |
| | Allocation: | \$2 million (\$1M Agriculture, \$1M Fisheries) |
| Retail and Wholesalers Act | Term: | 1% interest Rate |
| as Low-Cost Overdraft: | Amount: period) | Up to \$200,000 (5 year repayment, 3 months grace |
| | Allocation: | \$2 million. |
| Special Facility: | Term: | 1% interest Rate |
| To Support large-scale Tongan owned businesses | Amount: period) | Up to \$500,000 (5 year repayment, 3 month grace |
| | Allocation: | \$5.25 million. |

| Contact Information | Focal Officer | Email Address | Phone Contact |
|---|----------------------------------|----------------------------------|----------------------|
| Ministry of Finance | Lesieli Tufui Faletau | lfaletau@finance.gov.to | 7757631 |
| National Retirement Benefit Fund | Meleseini Lomu | meleseinilomu@yahoo.com | 28833 |
| Ministry of Trade and Economic Development | Distaquaine Tu'ihalamaka | distaquainet@mted.gov.to | 7717050 |
| Ministry of Internal Affairs | Dr. Fotu Fisi'i'ahi | fkvfisiiahi@gmail.com | 7712149 |
| | Lu'isa Manuefetoa | lmanuofetoa2015@gmail.com | 7731416 |
| Ministry of Revenue and Customs | Kelemete Vahe | kelemetev@gmail.com | 7777643 |
| Ministry of Agriculture, Forest and Food | Dr. Viliami Manu | viliamitoalei- manu@yahoo.com | 7717936 |
| Ministry of Fisheries | Dr. Tu'ikolongahau Hala- fihi | ceo@tongafish.gov.to> | 7401201 |
| Ministry of Tourism | Sione Moala | Moalamafi@gmail.com | 7842424 |
| Ministry of Education and Training | Dr. Tangikina Steen | metceotonga@outlook.com | 7732905 |
| Tonga Development Bank | Leta Kami | lkami@tdb.to | 23333 |
| Tonga Power Limited | Finau Moa | fmoa@tongapower.to | 7863310 |



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COVID-19 FUND REQUEST FORM Employee Support

| Name | of Employ | /er: | | | | |
|------------------|---|---|---|--------------|-----------------|---------------|
| Busine | ess Name | : | | | | |
| Busine | ess Licens | se: | | | | |
| Tin Nu | mber | : | | | | |
| Please | attach th | e follow | ing inform | nation: | | |
| • | Employed Basic Sa Date of C Permane Contact of Documer | e Name lary per l Ceased S Int or Ca details of Ints as ev | Service sual employee idence for Person sul | lay off or l | leave without p | oay employees |
| | | | Date: _ | / | / | |
| Employee Name | Basic Salary (monthly) | Date of Ceased Service | Permanent or Casual | Contact # | Email | |
| | | | | | | - |

| (monthly) | Service | | |
|-----------|---------|--|--|
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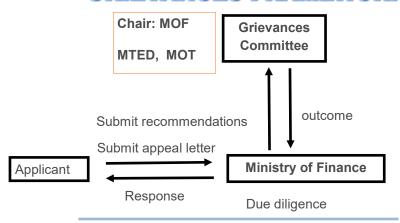
Submit form in softcopy to this email address : mhalaifonua@gmail.com or download online application form from https://www.finance.gov.to

Or Use this format and submit to National Retirement Benefits Fund Office



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GRIEVANCES FRAMEWORK



COVID-19 GRIEVANCES REQUEST FORM

| Name : | |
|---|--|
| Date : | |
| TYPE OF GRANT ASSISTANCE (listed from the brochure) : | |
| PURPOSE: | |
| JUSTIFICATIONS : | |
| - | |
| • | |
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| | |

Please attach SUPPORTING DOCUMENTS and also the following

Applicant Name (Attach copy of the National ID)

- Employee Name
- Basic Salary per Month
- Date of Ceased Service
- Permanent or Casual
- Contact details of employee
- Documents as evidence for lay off or leave without pay employees

| Si | gnatu | re of | Empl | oyer/l | Person | subr | nitting | the | reque | st |
|----|-------|-------|------|--------|--------|------|---------|-----|-------|----|
| | | | | | | | | | | |

| /Date:// |
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